



Main Office
 26 West M. L. King Dr
 Cincinnati, OH 45220
 513-569-7878
www.cifcu.org
 email: info@cifcu.org

Spring 2020

Office Closings

-Memorial Day

Monday, May 25, 2020

"It's Me 247" and "CU Talk"
will be available for your convenience

"Green" Tip of the Month



With the average consumer replacing their cell phones every eighteen months, billions of cell phones are being disposed of each year. Most cell phones contain precious metals and plastics that can be recycled to save energy and resources.

If you have a cell phone that needs to be recycled, just drop it off at any CIFCU location and we'll do the rest. Proceeds go to the Cincinnati Zoo "Project Saving Species" program.

Keep Your Contact Information Up to Date

It's important for CIFCU to always have your current contact information in order to keep you safe, secure, and informed. From monthly statements to newsletters and notices, we want to be sure you're receiving all CIFCU correspondence. Always let us know about changes to your mailing address, phone numbers, and email address.

For security purposes, please submit changes in writing or online through "It's Me 247". ("It's Me 247" users can make changes by going to "Info Center" - "My Preferences" - "Personal Information".)

As this newsletter is being written, we are working with CIFCU's Board of Directors to evaluate, develop and implement policies so that we can continue to serve the needs of our members during these uncertain times.

Please feel free to give us a call at 513-569-7878 or visit our website at www.cifcu.org for additional information.

Do you know how to reach us?

By Mail:

CIFCU, 26 West M.L. King Dr. G4, Cincinnati, OH 45220

By Phone:

Main Office 513-569-7878

If we are unable to answer your call, please leave a detailed message, including your name and phone number, and we will call you back.

By email: info@cifcu.org

On the Web: www.cifcu.org

Visa on the Web: www.ezcardinfo.com

CU Talk telephone banking 1-855-428-8255

For questions regarding Bill Pay 1-855-658-8620

For questions regarding ezcardinfo.com 1-866-604-0380

To report a lost/stolen Visa Credit Card 1-800-543-5073

To report a lost/stolen Mastercard Debit Card 1-800-264-5578

Download the CIFCU App!

It's like having a CIFCU branch in your hands! Download the CIFCU app from the App Store. Available for iPhone or Android.



Finding A Non-Surcharge ATM Is Just A Click Away

To find a Money Pass or Alliance One non-surcharge ATM location near you, visit our website at www.cifcu.org and click on the ATM locator.

CIFCU wants to encourage and remind you to be cautious when using an ATM.

- Always observe your surroundings. If anyone or anything looks suspicious, leave immediately.
- Always have your card out and ready and shield the screen and keyboard when using.
- Put your cash, card, and receipt away immediately. Always count your cash later

CIFCU Offers Shared Branching

Did you know that CIFCU is part of a network of credit unions that shares branches?

Shared branching offers members the option of visiting another credit union, within the shared branch network, to do basic transactions such as deposits or withdrawals. All you need is the name of your credit union (Cincinnati Interagency Federal Credit Union), your account number and your identification.

Shared branching is possible because of the values credit unions share. A belief in "cooperation among cooperatives" is one of our operating principles. Through cooperation, all CU members (including you) enjoy greater value and convenience. To find a shared branch near you, visit us on the web at www.cifcu.org and click on the shared branch link.

**Due to COVID-19 outbreak, we suggest you call to verify shared branch hours and limitations.



Because we can all use a little humor:

How does a cow balance his checking account?

With a cow-culator.



Web Site Addresses

- www.cifcu.org (for online access, to find Shared Branching and no fee ATM locations)
- www.ezcardinfo.com (CIFCU Visa card information)
- www.scorecardrewards.com (CIFCU Visa rewards information)
- www.nadaguides.com (Vehicle Appraisal Guide)
- www.carfax.gov (vehicle history)
- www.epa.gov/greenvehicles
- www.fueleconomy.gov
- www.annualcreditreport.com (FREE annual credit reports)
- www.energystar.gov
- www.consumer.ftc.gov/scam-alerts
- www.IdentityTheft.gov

Our web branch is always open. Visit www.cifcu.org

